



## 1.1 MISSION MOMENT

Influenza symptoms can include fever, cough, sore throat, runny or stuffy nose, body aches, headache, chills and fatigue. The best way to prevent influenza is to get an influenza vaccine each year as soon as the vaccine is available to the public. Other forms of prevention include hand washing and using alcohol-based hand sanitizers; covering your coughs and sneeze with a disposable tissue or your arm or sleeve; avoid touching your eyes, nose, or mouth; avoid close contact with persons who are sick; stay home when you are sick. Most people who develop influenza will recover with bed rest and do not need medical care or flu antiviral medications. In certain situations (e.g., influenza outbreaks in settings like nursing homes) flu antiviral medications may be prescribed to high-risk individuals to prevent them from developing influenza.

Providing flu vaccinations is a core service that our health department provides to the community. We pride ourselves on making public services easily accessible by finding new ways to reach our populations who need it most. During the past few years, JCHD has utilized clinical community outreach teams to reduce transportation barriers to annual immunizations. JCHD utilized our sprinter vans to provide annual flu vaccines to homebound patients, at multiple community clinics throughout the four corners of the county, as well as provide on site school clinics at six local participating districts for students and staff including: Hillsboro R3, Jefferson R7, Sunrise, Grandview, Desoto #73, and Northwest R1.

## 1.2 STRATEGIC UPDATES

- Internal planning continues on the following strategic priorities: update the strategic plan, review and revise job descriptions, review and revise performance appraisal documents, workforce compensation study, annual report development, 2023 budget revision, 2024 budget for submission to County by October 31st, building partner annual contract reviews, data modernization planning, HIPAA privacy and security policy review and new building work with architect.
- The JCHD Board Building Committee met on October 4<sup>th</sup> to open and review bids from General Contractors for the New Hillsboro Building project. The lowest three bids were invited to participate in interviews with the Building Committee on October 12<sup>th</sup>. After completing the interviews and reviewing all documentation provided, the building committee will make a recommendation to the full JCHD Board on October 26<sup>th</sup> for award of the contract. Board Representatives on the Committee: Tim Pigg and Tammy Stidem.
- Board Bylaws Committee Representatives Dennis Diehl and Tammy Stidem met with JCHD counsel on October 11<sup>th</sup> to begin review of the JCHD Bylaws for updates. No JCHD staff were present during this meeting. The committee anticipates having recommendations for review of the full board during the November 2023 meeting, with second reading and review at the December meeting. Updates would take effect January 1, 2024.
- JCHD Board Insurance Committee representatives Tim Pigg and Suzy Davis were scheduled to meet on October 16th with JCHD executive staff and representatives from the department's insurance

brokerage company to review updated bids for 2024 employee health insurance coverage. The meeting was cancelled and rescheduled at the request of Mr. Pigg due to a committee trustee not being available. The rescheduled Insurance Committee meeting was set for October 23 at 11:00 a.m. with the same attendees. The meeting was again cancelled on the day of due to a committee trustee being unavailable. A third date for the initial meeting has not been set at this time.

### 1.3 STATUTORY AND REGULATORY COMPLIANCE UPDATES

- Children and Youth with Special Healthcare Needs Region 10 and 11 Contract Monitoring Visit September 2023 – see attached findings letter.
- JCHD submitted the Board of Trustee approved 2023 tax rate to the Jefferson County Clerk on September 28, 2023 in compliance with state statute.

### 1.4 ED PUBLIC RELATIONS ACTIVITIES

- Fifth Annual Jefferson County Rotary Clubs Benefit Golf Tournament, Friday, October 13, 2023 at Crystal Highlands Golf Club. The tournament was sold out and received the largest number of donations to date. Total amount raised and donation to the JCHD Wellness Program will be updated in next month's report. JCHD extends its enormous gratitude to the five Jefferson County Rotary Clubs for their continued support of this vital safety net program for our community.
- Missouri Public Health Conference 9/21/23: Director spoke as part of presentation on the implementation of the Foundational Public Health Services in local health departments.
- Missouri Center for Public Health Excellence 9/27/23, 10/11/23
- Jefferson County Community Partnership Board Governance Committee 10/20/23

### 1.5 ITEMS OF INFORMATION:

- **ASPEN Program Transition Complete:** As of October 11th, 2023, the ASPEN Coordinator and ASPEN Program Specialist are no longer employees of the Jefferson County Health Department. The ASPEN Network Inc. staff continue to work closely with JCHD administration providing resources and ongoing communication. During the months of September 2023 and early October 2023 the ASPEN Coordinator worked with JCHD administration and JCHD IT to ensure all JCHD information and technology was removed from all ASPEN related devices. While still employed with JCHD, the coordinator assisted in transitioning JCHD non-ASPEN related projects and staff to the appropriate administrator(s).
- **Update on Robinson Case** –The Missouri Supreme Court sent the Robinson case back to Cole County with instructions to vacate the judgment and rehear the case, with the Counties as parties. Plaintiffs (via their counsel, Kim Mathis) voluntarily dismissed the case against DHSS and the Counties on October 6, prior to the Cole County Court issuing an amended judgment. This dismissal, by law, divests the Court of jurisdiction to hear the allegations of the case as filed by the Plaintiffs. The effect should be that all regulations that were initially struck by the Judgment are automatically reinstated. However, in a unique move, the Attorney General's (AG) office, acting as counsel for MO Department of Health and Senior Services, filed a motion seeking to ensure that the regulations struck by the Court in its initial judgment were not reinstated. The Counties have filed a response to this Motion. As of today, the Court has not ruled on the AG's motion. JCHD Counsel will provide an expanded

update on the case if additional information is requested. Hard copies of the court filings will be available for review at the October 26<sup>th</sup> meeting.

## **1.6 AGENCY RECOGNITION AND OPPORTUNITIES FOR BOARD ENGAGEMENT**

- Jefferson County Health Department was notified on September 26, 2023, that the Missouri Institute for Community Health (MICH) awarded full accreditation to the agency. The award letter is attached. MICH board member Bert Malone stated, “The Board of the Missouri Institute for Community Health (MICH) is proud to award this certification to the JCHD and to assure the residents of Jefferson County that they are served by an agency that meets or exceeds all the quality standards for local health departments.” JCHD has been a MICH accredited agency since June 2006.

# MICH

## Missouri Institute for Community Health

Partners for Better Health

September 26, 2023

Ms. Kelley Vollmar, Administrator  
Jefferson County Health Department  
PO Box 437  
Hillsboro, MO 63050

Dear Ms. Vollmar:

It is with great pleasure that the Board of Directors of the Missouri Institute for Community Health awards your agency with **FULL** accreditation for the period October 1, 2023 through September 30, 2028. This designation indicates that the Jefferson County Health Department meets or exceeds the standards set by the Missouri Voluntary Accreditation Program. It further indicates a local health agency's capacity to provide the essential foundational public health services for the Jefferson County community.

**As indicated above, your accreditation status will remain in effect from this date until October 2028.**

We thank you for the work that was done by you and your staff to submit the required documentation for this reaccreditation of your agency. Congratulations on this notable achievement to provide quality services and meet today's increasing challenges faced by public health departments!

Very sincerely,



Bert Malone, Member  
MICH Board of Directors

Cc: Board Members  
Marty Galutia Scott  
Sandra Boeckman



**Missouri Department of Health and Senior Services**

P.O. Box 570, Jefferson City, MO 65102-0570 | Phone: 573-751-6400 | FAX: 573-751-6010  
RELAY MISSOURI for Hearing and Speech Impaired and Voice dial: 711



**Paula F. Nickelson**  
Director

**Michael L. Parson**  
Governor

September 27, 2023

Kelley Vollmar, Director  
Jefferson County Health Department  
405 Main St, PO Box 97  
Hillsboro, MO 63050

Dear Ms. Vollmar,

Thank you for your recent participation in the Children and Youth with Special Health Care Needs (CYSHCN) Program contract monitoring process. This process is an improvement opportunity for both CYSHCN and its contracted service providers. The services provided by Jefferson County Health Department, Regions 10 and 11, were found to meet the minimum requirements as outlined in the Scope of Work for July 1, 2023 to June 30, 2024. The monitoring did not reveal any areas of concern that would require a written plan of action at this time.

Your continued collaboration with CYSHCN staff to ensure program compliance and delivery of services is essential to ensuring that participants and their families receive the necessary services and supports to increase health care options and their level of independence.

Thank you for your continued partnership. If you have any questions, please contact me at (417) 370-6737

Sincerely,

*Heather VanHorn RN*

Heather VanHorn, RN  
CYSHCN Program Manager

**PROMOTING HEALTH AND SAFETY**

The Missouri Department of Health and Senior Services' vision is optimal health and safety for all Missourians, in all communities, for life.



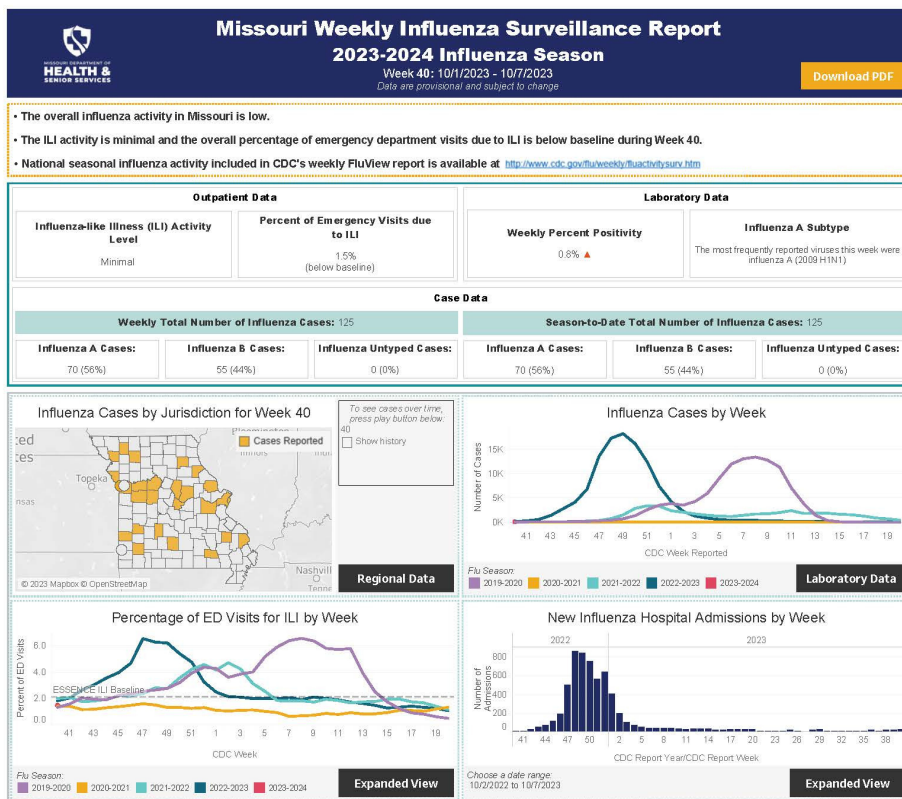
Jefferson County Health Department will champion positive health outcomes and behaviors through innovative programs and community engagement.

## Community Services Board Report- October 2023 (Analytics and Updates from September 2023)

The Community Services Department consists of our Communicable Disease Prevention Team, Environmental Public Health Team, Public Health Preparedness Planner and the Special Healthcare Needs Team. This team manages the non-clinical public health programs.

### Foundation of Public Health Module Areas of Capability and Expertise: Communicable Disease Prevention:

- October 1, 2023, began the Centers for Disease Control and Prevention (CDC) Respiratory Season. Jefferson County Respiratory Report is posted weekly on [www.jeffcohealth.org](http://www.jeffcohealth.org).
- Missouri Department of Health and Senior Services launched a statewide influenza surveillance dashboard. <https://health.mo.gov/living/healthcondiseases/communicable/influenza/dashboard.php>



**Mission:** Capacity to prevent and stop the spread of disease through strategies such as surveillance, investigation, education, and interventions.

**Programs:** Communicable Disease Investigation, Vector Control, Animal Bite Investigations

**Funding Sources:** Public Health Emergency Preparedness (PHEP) MO DHSS Contract, Epidemiological and Laboratory Capacity Enhancing Detection Expansion (ELC-EXP) MO DHSS Contract.

# Communicable Disease Surveillance Summary Report

## Communicable Disease Surveillance Summary Report - September 2023

### Jefferson County, Missouri

#### Notes on the Data:

- All data and information are conditional and may change as more reports are received.
- Case definitions are established by the Missouri Department of Health and Senior Services' (DHSS) Communicable Disease Investigation Reference Manual. The totals reflect the number of confirmed and probable cases reported; suspect cases are not included.
- Data is reported in epidemiologic weeks established by the CDC's Morbidity and Mortality Weekly Report (MMWR). The MMWR week starts on a Sunday and ends on Saturday. Values for MMWR week range from 1 to 53, although most years consist of 52 weeks. The 2023 MMWR calendar began on January 1, 2023.
- Case date may be based on the onset date, diagnosis date, specimen date, or test date.
- Excluded from this report are Sexually Transmitted Diseases, Influenza, and COVID-19.
- Jefferson County Health Department monitors all reportable disease cases year-round. Figures 1. and 2. include detailed views of diseases or conditions that may be of importance during the time of year this report is published. Variables such as outbreaks or the seasonality of communicable diseases may affect the number of cases per month and call for a more in-depth look. Seasonal change in the incidence of infectious diseases is common.

#### Additional Sources of Information:

Jefferson County Health Department's Covid-19 Data Dashboard <https://www.jeffcohealth.org/covid19-data>  
 Jefferson County Health Department's Influenza Data Dashboard <https://www.jeffcohealth.org/flu-season-info>  
 Missouri Department of Health and Senior Services, Communicable Disease Investigation Reference Manual: <https://health.mo.gov/living/healthcondiseases/communicable/communicabledisease/cdmanual/index.php>

**Table 1. Number of Enteric Cases by Month, Jefferson County, Missouri**

Disease or Condition	Five Previous Months					Year to Date Comparison		
	May 2023	June 2023	July 2023	August 2023	September 2023	YTD 2023	YTD 5 Previous Year Mean	YTD Alert <sup>1</sup>
Campylobacteriosis	3	2	8	6	3	33	21.6	*
Cryptosporidiosis	0	0	0	0	0	0	4.4	
Cyclosporiasis	0	0	2	0	0	2	3.4	
E. Coli O157:H7	0	0	0	0	0	0	1.2	
E. Coli Shiga Toxin +	0	0	0	0	0	0	0	
Giardiasis	0	0	0	0	1	1	1.2	
Hepatitis A Acute	0	0	0	0	0	0	3.8	
Listeriosis	0	0	0	0	0	0	0.4	
Salmonellosis	8	2	3	6	4	29	27.2	*
Shigellosis	0	0	1	0	0	1	0.6	
Yersiniosis	0	0	1	1	0	3	2	
<b>Enteric Totals</b>	<b>11</b>	<b>4</b>	<b>15</b>	<b>13</b>	<b>8</b>	<b>69</b>	<b>65.8</b>	

<sup>1</sup> Year- to- Date alerts represent an increase of at least one standard deviation for total cases in the current year compared to the same time period in the five previous years.

**Table 2. Number of Respiratory and Systemic Disease Cases by Month, Jefferson County, Missouri**

Disease or Condition	Five Previous Months					Year to Date Comparison		
	May 2023	June 2023	July 2023	August 2023	September 2023	YTD 2023	YTD 5 Previous Year Mean	YTD Alert
Coccidioidomycosis	0	0	0	0	0	0	0	
Haemophilus Influenzae, Invasive	0	0	0	0	0	3	4.6	
Legionellosis	0	0	0	2	0	2	3	
Measles	0	0	0	0	0	0	0.2	
Pertussis	0	0	0	0	0	2	11.2	
Staph Aureus, VISA	0	0	0	0	0	0	1.8	
Streptococcus Pneumoniae, Invasive	1	0	1	0	1	12	18	
Streptococcal Toxic Shock Syndrome	1	0	0	0	0	1	0.2	
Varicella	0	0	0	0	0	2	2.2	
<b>Respiratory and Systemic Totals</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>22</b>	<b>41.2</b>	

**Table 3. Number of Vector-Borne Cases by Month, Jefferson County, Missouri**

Disease or Condition	Five Previous Months					Year to Date Comparison		
	May 2023	June 2023	July 2023	August 2023	September 2023	YTD 2023	YTD 5 Previous Year Mean	YTD Alert
Anaplasma Phagocytophilum	0	0	0	0	0	0	0	
Babesiosis	0	0	0	0	0	0	0.2	
Ehrlichia Chaffeensis	1	6	4	7	0	19	20	
Ehrlichia Ewingii	0	0	0	0	0	0	0.8	
Ehrlichiosis Anaplasmosis Undetermined	1	1	0	0	0	2	1.8	
Lyme	0	0	0	1	0	1	0	
Malaria	0	0	0	0	0	0	0	
Rocky Mountain Spotted Fever	0	2	1	0	0	3	8	
Tularemia	0	0	0	1	0	1	0	
<b>Vector-Borne Totals</b>	<b>2</b>	<b>9</b>	<b>5</b>	<b>9</b>	<b>0</b>	<b>26</b>	<b>30.8</b>	

**Table 4. Number of Other/Miscellaneous Cases by Month, Jefferson County, Missouri**

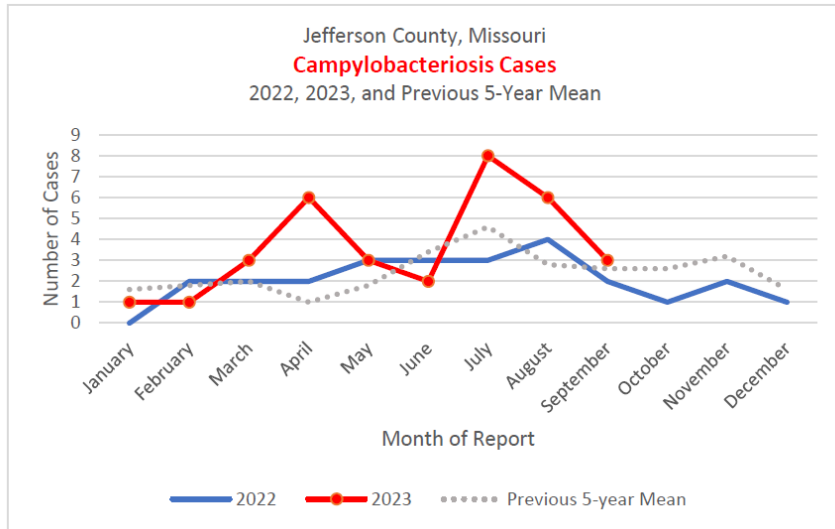
Disease or Condition	Five Previous Months					Year to Date Comparison		
	May 2023	June 2023	July 2023	August 2023	September 2023	YTD 2023	YTD 5 Previous Year Mean	YTD Alert
Animal Bites	22	12	18	15	5	161	114.8	*
MOTT	1	4	2	5	1	23	17.4	*
Rabies Animal	0	0	0	0	0	0	1.2	
Rabies Post Exposure Prophylaxis	5	0	2	1	0	14	7	*
TB Disease	0	0	0	1	0	1	1	
TB Infection	3	3	3	6	3	24	33.8	
<b>Other/Miscellaneous Totals</b>	<b>31</b>	<b>19</b>	<b>25</b>	<b>28</b>	<b>9</b>	<b>223</b>	<b>175.2</b>	



## Figure 1. Campylobacteriosis

### Jefferson County, Missouri

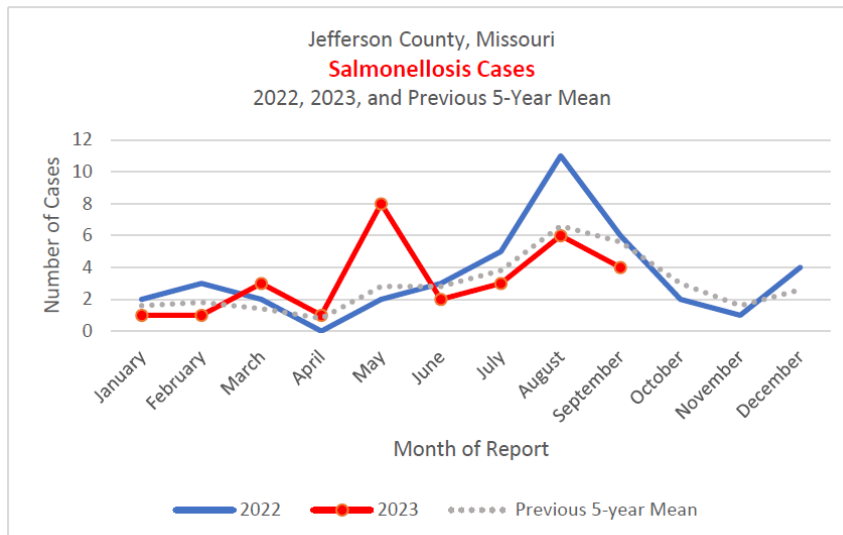
Campylobacter infection, or campylobacteriosis, is caused by Campylobacter bacteria. Campylobacteriosis is one of the most common causes of diarrheal illness in the United States. There are 21 Campylobacter species; however, Campylobacter jejuni and Campylobacter coli are the two species that most often infect humans. Almost all persons infected with Campylobacter recover without any specific treatment. Antimicrobial therapy is warranted only for patients with severe disease or those at high risk for severe disease, such as those with immune systems severely weakened by medications or other illnesses. There were 3 cases of Campylobacteriosis reported during September 2023 in Jefferson County. During the previous 5 years, the number of cases has ranged from 0 to 8 per month. A year-to-date alert has been noted for Campylobacteriosis. Year-to-date alerts are present when the total cases in the current year are more than one standard deviation above the mean for the same time period in the previous five years.



## Figure 2. Salmonellosis

### Jefferson County, Missouri

Salmonella are a gram-negative, rod-shaped bacteria which can cause illness in both animals and humans. Nontyphoidal salmonellosis (NTS) refers to illnesses caused by all serotypes of Salmonella (S.) except for S. Typhi, S. Paratyphi A, S. Paratyphi B, and S. Paratyphi C. There were 4 cases of Salmonellosis reported during September 2023 in Jefferson County. During the previous 5 years, the number of cases reported has ranged from 0 to 11 per month. Two nationwide outbreaks of Salmonella remain active. An outbreak of Salmonella linked to small turtles was updated September 29, 2023. Cases have been reported in 18 states, including Missouri. An outbreak of Salmonella linked to backyard poultry was updated July 20, 2023. Cases have been reported in 47 states, including Missouri. A year-to-date alert has been noted for Salmonellosis. Year-to-date alerts are present when the total cases in the current year are more than one standard deviation above the mean for the same time period in the previous five years.



# Environmental Public Health

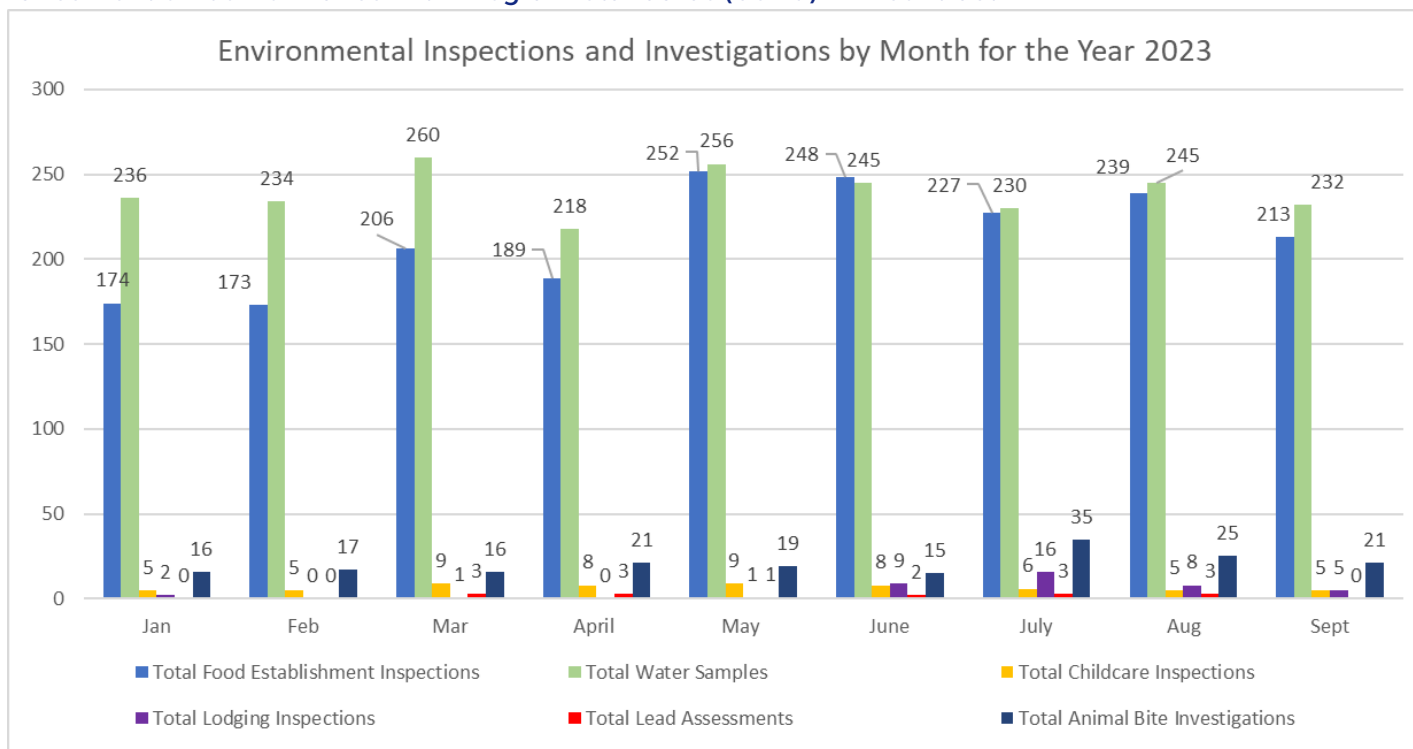
## Environmental Public Health:

- 4 mosquito sampling tests were positive for West Nile Virus. All areas with a positive test are immediately treated with adulticide to reduce the mosquito population. JCHD mosquito control program sprays unincorporated Jefferson County along with the Jefferson County Parks. Any positive tests collected within a municipality are reported to the city for treatment.
- 1 bat tested positive for rabies. There were no Jefferson County residents at risk for exposure. A press release was issued on September 22, 2023.
- We will begin the FY2024 Food and Beverage Permit renewal process in October. All renewals requests will be emailed to facilities through CitizenServ, the JCHD Environmental Inspection Software program. Emails will be sent the last week of October. All renewals are due by December 31, 2023. A \$75 late fee will be added to all renewals not paid as of January 1, 2024.

**Mission:** Capacity to reduce harmful exposures and foster safe and health environments that protect communities.

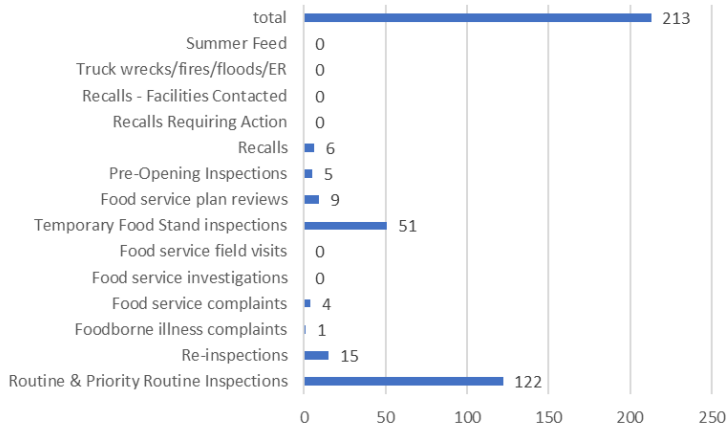
**Programs:** Food Program (Jefferson County Food Code, Food and beverages Permits, Temporary Permits, Farmers Market Master Training, and ServSafe Certifications), Water Sample Laboratory Services (Private and Public Water and Wells), Childcare Sanitation Inspections (CCSI), Lead Assessment and Education, and Lodging.

**Funding Sources:** Childcare Sanitation Inspections (CCSI) MO DHSS Contract, Summer Food Services Program (SFSP) MO DHSS Contract, Children's Health Insurance Program (CHIP) Health Services Initiative (HSI)-LEAD MO DHSS Contract, CORE MO DHSS Contract, Superfund Lead Health Education and Voluntary Institutional Control Program (VICP) MO DHSS contract, Environmental Implementation of Grading System and Advancement on Conformance with Program Standards (GSAC) FDA contract

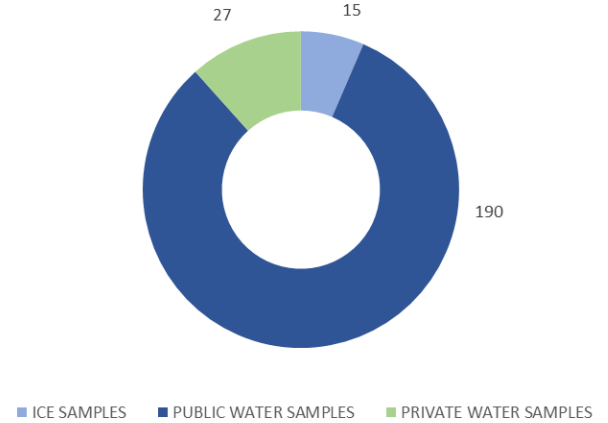


# Environmental Public Health

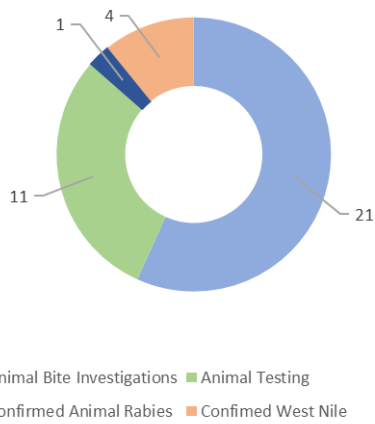
Total Food Establishment Inspections - September 2023



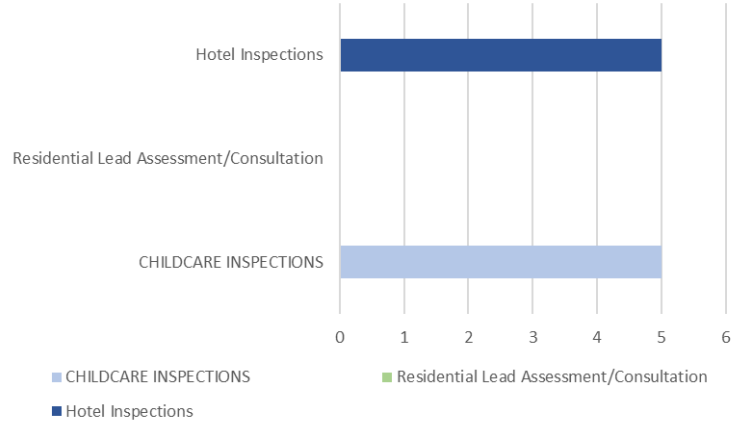
Total Ice and Water Samples Tested - September 2023



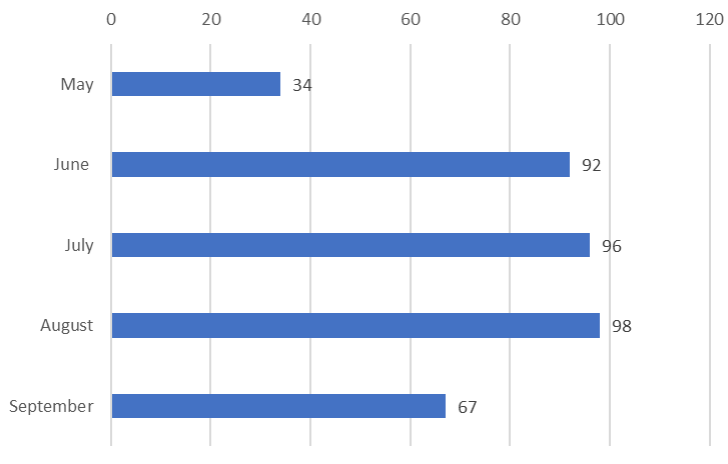
Total Animal Bite Investigations - September 2023



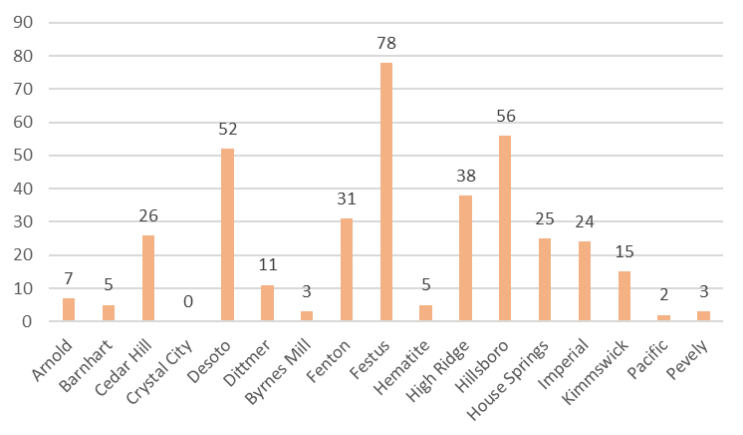
Total Additional Inspections - September 2023



Completed Mosquito Spray Requests by Month - 2023



Mosquito Spray Requests by City - 2023



# Public Health Preparedness and Special Healthcare Needs

## Public Health Preparedness (PHP) - Emergency Preparedness and Response:

- During the month of September 2023, the JCHD Planner participated in the following:
  - FEMA Incident Command System - 300 course.
  - Missouri Crisis Intervention Team (CIT) meeting.
    - The Crisis Intervention Team (CIT) program is a community partnership of law enforcement, mental health and addiction professionals, individuals who live with mental illness and/or addiction disorders, their families, and other partners to improve community responses to mental health crises.
  - Project Homeless Connect
  - Completed updates to the Jefferson County Health Department Emergency and Evacuation Plan. Updates include adding a Home Visit Safety Plan and See Something Say Something information.

**Mission:** Capacity to promote ongoing community resilience and preparedness, issue and enforce public health orders, share information with key partners and the general public, and lead the health and medical response to emergencies

**Programs:** Public Health Preparedness Planning and Response, Training and Exercises, and Project Public Health Ready (PPHR) Accreditation

**Funding Sources:** Public Health Emergency Preparedness (PHEP) MO DHSS Contract, Cities Readiness Initiative (CRI) MO DHSS Contract, Epidemiological and Laboratory Capacity Enhancing Detection Expansion (ELC-EXP) MO DHSS Contract.

**Linkage to Medical, Behavioral, and Community Resources:** Examples of resource navigation and case management provided to participants for both programs in the month of August:

- Annual contract monitoring for Children and Youth with Special Healthcare Needs (CYSHCN) was conducted on September 13, 2023. Financial reports for the month of July 2023 and 20 individual cases were audited. On September 27, the program was provided a letter stating there were no areas of concerns found during the contract monitoring.

JCHD contracts with MO Department of Health and Senior Services (MO DHSS) to provide resource navigation to connect participants to providers. MO DHSS reimburses providers for services and JCHD for staffing expenses through the ABI and CYSHCN contracts. No JCHD funds are utilized for this program.

**Mission:** Capacity to develop a strong network of partners with diverse expertise and resources to build a strong foundation for community health.

**Programs:** Adult Brain Injury and Children and Youth with Special Healthcare Needs Service Coordination and Public Health Preparedness inclusion planning

**Funding Sources:** Adult Brain Injury Program Service Coordination (ABI) Missouri Regions F and G, Children and Youth with Special Healthcare Needs Service Coordination (CYSHCN) Missouri Regions 10 and 11, and Epidemiological and Laboratory Capacity Enhancing Detection Expansion (ELC-EXP) MO DHSS Contract



Jefferson County Health Department will champion positive health outcomes and behaviors through innovative programs and community engagement.

## Health Communications Board Report- October 2023

(Analytics from September 2023)

**Project Homeless Connect Event:** Held at the Peace Pantry in Cedar Hill. JCHD team members helped to organize the event and coordinate all the services and vendors who attended. Several team members worked the event including providing services and education, helped attendees navigate the event, gather essential resources.

- Provided 30 boxes (60 units) of Narcan

**Foundational Areas:** Chronic Disease Prevention, Injury Prevention, Linkage to Resources, Maternal, Child, & Family Health

**Foundational Capabilities:** Communications, Community Partnership Development, Emergency Preparedness & Response

**Community Engagement:** Several members of health comms team were out in the community at various events and locations working with the public directly providing services, learning more about specific population needs, develop new programs, etc.

- **Things That Go Event:** Attended the event and provided bike safety education as well as free helmets for youth.
  - 76 helmets provided.
- **Monthly KJFF Radio Show:** Discussed new building process updates, upcoming respiratory season information, and cyber bullying as a concern among youth and adults along with sharing harm reduction strategies.
- **Crisis intervention Team Presentation:** Presentation to bring awareness to JCHD/JCDPC programs and services. Also provided Narcan for personal use.

**Foundational Areas:** Chronic Disease Prevention, Injury Prevention, Maternal, Child, & Family Health, Linkage to Resources

**Foundational Capabilities:** Communications, Community Partnership Development, Emergency Preparedness & Response

**Community Awareness Survey:** Launched community awareness survey in line with grant deliverables for funding source. Survey is focused on what the community knows about substance use in the community, possible stigma surrounding the issue, and best ways to educate the community about substance use, overdose, and the resources available.

- As of October 18th, 495 survey submissions have been received.

**Foundational Areas:** Injury Prevention, Maternal, Child, & Family Health, Linkage to Resources

**Foundational Capabilities:** Communications, Emergency Preparedness & Response, Assessment & Surveillance, Organizational Administrative Competencies, Community Partnership Development

## Updates (continued)

**Car Seat Program:** A total of 4 car seats were given out at the offices and at community events. An additional 3 car seats were checked for proper installation by our certified car seat technician.

**Foundational Areas:** Maternal, Child, & Family Health, Injury Prevention

**Foundational Capabilities:** Communications, Organizational Administrative Competencies

**Adult Immunization Grant:** Began promoting education and awareness of recommended adult immunizations including flu, covid, and Tdap. Outreach included print ads, social media ads, app notifications, clinical education in office, and radio show topic of discussion.

**Foundational Areas:** Communicable Disease Prevention, Maternal, Child, & Family Health, Linkage to Resources

**Foundational Capabilities:** Communications

**Public Health Core Competencies Project:** Reviewing updates 2021 Public Health Core Competencies from the Public Health Foundation. Completed first draft of survey to measure current competency levels among all staff members. This information will be utilized to create agency, position, and employee training plans to enhance our workforce.

**Foundational Capabilities:** Communications, Organizational Administrative Competencies, Accountability & Performance Management, Assessment and Surveillance

**Workforce Development:** Managed recruiting, interviewing, and onboarding process for new employees. Coordinated and facilitated the quarterly staff professional development day and conducted after event staff survey. Began drafting ideas for improving onboarding processes, project management processes, and quality improvement projects within agency teams.

**Foundational Capabilities:** Communications, Community Partnership Development, Organizational Administrative Competencies, Accountability & Performance Management, Assessment and Surveillance, Policy Development & Support

# Social Media Analytics

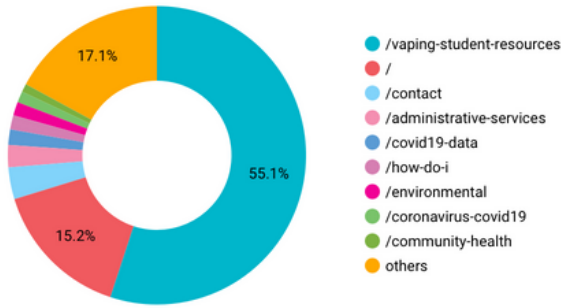


<p><b>f</b> Fans</p> <p><b>17K</b> fans</p> <p>↗ 5 from 17K</p>	<p><b>f</b> Received PMs</p> <p><b>15</b> PMs</p> <p>↗ 9 from 6</p>	<p><b>f</b> Page engagement rate</p> <p><b>1.32%</b> engagement rate</p> <p>↘ 0.35 from 1.67%</p>	<p><b>f</b> Post engagement rate</p> <p><b>1.23%</b> engagement rate</p> <p>↘ 1.39 from 2.62%</p>
<p><b>@</b> Followers</p> <p><b>1.5K</b> followers</p> <p>↗ 1 from 1.5K</p>	<p><b>@</b> Inbound messages</p> <p><b>2</b> messages</p> <p>↘ 7 from 9</p>	<p><b>@</b> Post engagement rate</p> <p><b>2.63%</b> engagement rate</p> <p>↘ 2.25 from 4.88%</p>	<p><b>@</b> Post engagement</p> <p><b>3</b> engagements</p> <p>🔒 ↘ 15 from 18</p>
<p><b>t</b> Followers</p> <p><b>1.7K</b> followers</p> <p>↘ 1 from 1.7K</p>	<p><b>t</b> Inbound messages</p> <p><b>0</b> messages</p> <p>0 from 0</p>	<p><b>t</b> Post engagement rate</p> <p><b>0%</b> engagement rate</p> <p>0 from 0%</p>	<p><b>t</b> Post engagements</p> <p><b>0</b> engagements</p> <p>0 from 0</p>



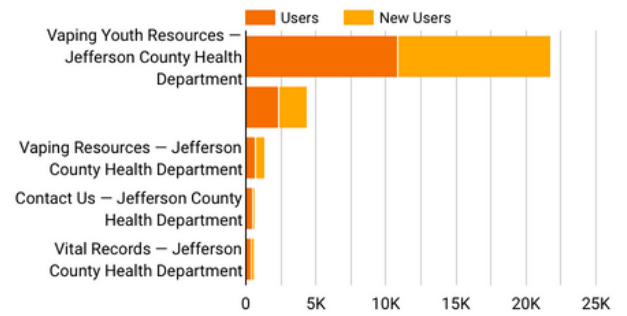
# Website Analytics

Which page is the most popular?



Page	Pageviews
1. /vaping-student-resources	33,173
2. /	9,154
3. /contact	2,080
4. /administrative-services	1,453
5. /covid19-data	1,005
6. /how-do-i	932
7. /environmental	881
8. /coronavirus-covid19	736
9. /community-health	532
10. /mobile-health-center	472

Most popular pages with title breakdown

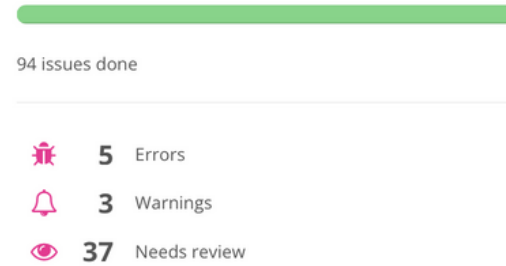


Page Title	Keyword	Pageviews
1. Vaping Youth Resour...	(not set)	33,161
2. Jefferson County He...	(not provided)	5,521
3. Jefferson County He...	(not set)	3,804
4. Vaping Resources - ...	(not set)	2,812
5. Contact Us - Jeffers...	(not provided)	1,501
6. Vital Records - Jeff...	(not provided)	1,130
7. COVID-19 Data - Jef...	(not provided)	812
8. How do I...? - Jeffer...	(not provided)	753
9. Environmental - Jeff...	(not provided)	736
10. Contact Us - Jeffers...	(not set)	580

Query	Impressions	Clicks
jefferson county health department	7,678	403
syphilis treatment	1,211	0
use of folic acid	958	1
jefferson county health center	702	2
jchd	624	13
aspen jefferson county	533	4
syphilis stages	484	0
jefferson county department of health	450	11
importance of folic acid	422	0
folic acid use	399	0
jefferson county public health	388	1

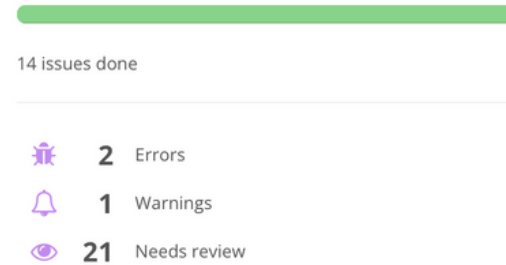
## A Level A Compliance

Issues (154,354 issues affecting 508 pages)



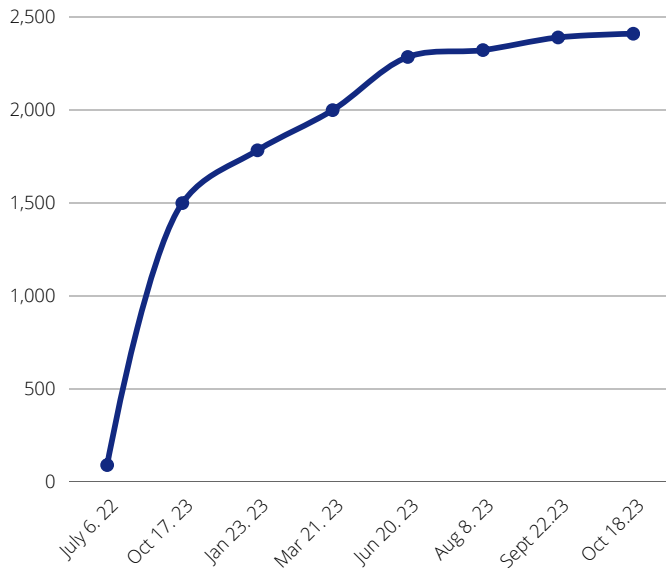
## AA Level AA Compliance

Issues (125,450 issues affecting 508 pages)





# JCHD Mobile App Analytics



**2,410  
DOWNLOADS**

**0 PUSH  
NOTIFICATIONS**

# Google Business Profile Analytics

## Hillsboro Office: 997 Interactions

Your performance at a glance

**575**  
calls  
-29%

**1**  
message  
No change

**182**  
people asked for  
directions  
-16%

**234**  
website visits from  
profile  
-27%

**3,099**  
profile views  
-21%

**1,719**  
searches  
-28%

## Arnold Office: 1,351 Interactions

Your performance at a glance

**662**  
calls  
-28%

**5**  
messages  
-16%

**324**  
people asked for  
directions  
-13%

**355**  
website visits from  
profile  
-17%

**4,017**  
profile views  
-25%

**2,161**  
searches  
-31%



Jefferson County Health Department will champion positive health outcomes and behaviors through innovative programs and community engagement.

## AUGUST CLINICAL BOARD REPORT

Month Reporting: SEPTEMBER 2023

Date: 10/20/23

Reported By: M. Melissa Parmeley, Clinical Services Manager

<b>CLINICAL SECTION</b> - PROGRAMS <i>FPHS</i>	<b>CONTRACT/ GRANT</b>	<b>MONTHLY UPDATE</b>
<b>FAMILY PLANNING</b> - Title X - The Right Time - Show Me Healthy Women - Wise Woman  <i>Maternal, Child &amp; Family Health</i> <i>Communicable Disease</i> <i>Access to Care</i>	Title X; The Right Time (TRT) Show Me Healthy Women (SMHW) Wise Woman (WW)	The Right Time Program is preparing for a clinical efficiency study as it nears the end of the contract timeframe (March 2024). For the efficiency study the Missouri Contract Grantee (Missouri Family Health Council-MFHC) will be working with a national partner to schedule a technical assistance session to determine JCHD clinical efficiency and identify areas for quality improvement.
<b>GENERAL CLINIC</b> - Immunizations - Tuberculosis (TB) - Lead - Wellness Labs - Sexually Transmitted Diseases (STD/STI) - Perinatal Hepatitis B	Vaccines for Children (VFC/317) Adult Immunization Contract (AIG) EPA Superfund Lead Health Education CHIP CORE Public Health Program Support 23-24	The immunization program participated in two state audits in September. The Arnold facility was reviewed by the Vaccines for Children (VFC) Program on September 6 and the Hillsboro location was reviewed by VFC on September 27 <sup>th</sup> . There is currently a vacancy in the Nursing staff coordinating this program and one of the dedicated JCHD RNs who has 2 additional programs has stepped up to oversee the immunization program until the RN

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<ul style="list-style-type: none"> <li>- Child Care Health Consultation (CCHC)</li> </ul> <p><i>Maternal, Child &amp; Family Health</i> <i>Communicable Disease</i> <i>Access to Care</i> <i>Injury Prevention</i></p>		<p>coordinator role is filled. The new RN Immunization Coordinator was hired and will be starting in October.</p> <p>JCHD received Flu vaccine in September and began providing vaccinations for all ages both in the office settings and in the community. The nursing team will be visiting Jefferson County Schools in October to provide flu vaccines on-site at Jefferson College, Sunrise School System, Grandview School System, R7 School System, Hillsboro School System, and Northwest School System throughout the next month.</p> <p>JCHD does not currently have COVID-19 vaccines in house. The transition to commercialized vaccine has created some challenges in getting vaccine orders placed and received. The immunization team continues to work to try to place orders with multiple manufacturers.</p>
<p><b>COMMUNITY CLINIC</b></p> <ul style="list-style-type: none"> <li>- Mobile Wellness</li> <li>- Communicable Disease Testing</li> <li>- Prevention</li> <li>- Community Clinics</li> <li>- Project Life Saver</li> </ul> <p><i>Maternal, Child &amp; Family Health</i> <i>Communicable Disease</i> <i>Access to Care</i> <i>Injury Prevention</i></p>	<p>Local Public Health Disparities; Program Support 23-24 ELC; AIG Missouri Mini Grant Prevent Ed</p>	<p>The Mobile Wellness Program saw 55 patients and was in the community for 10 days in September.</p> <p>The JCHD Mobile Team attended the Annual Mobile Healthcare Conference in Pittsburgh in September and presented a poster at the conference. The poster highlighted how mobile clinics can create models of sustainability while also coordinating with the community to improve community health. This poster was developed by the mobile wellness team and put together by the JCHD communications PIO. During the Mobile Healthcare conference, the team was able to interview multiple vendors and identify contacts for quotes for a future new mobile unit to house the mobile wellness program and community team. The team is still doing a fantastic job of working from the Sprinter vans, their flexibility has allowed JCHD to continue this program despite the limitations of the smaller mobile unit. The agency is still waiting to hear about the capital grant from the foundation that will aid funding for a new mobile unit for this program and others.</p>



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		<p>The community clinical team was present at Project homeless Connect on September 28<sup>th</sup> at the Peace Pantry and provided Flu shots, Narcan and Vaping information, and provided health screenings and primary care.</p> <p>Additionally, the community clinical team attended the following events and activities in the community in September:</p> <ul style="list-style-type: none"> <li>• Wednesday 09/20/23, Jefferson College Employee Health Fair: Provided BP screenings to 32 employees.</li> <li>• Saturday 09/30/23, Cedar Hill VFW: provided BP screenings and heart health education and outreach and education on JCHD services.</li> </ul>
<p><b>DENTAL</b></p> <ul style="list-style-type: none"> <li>- Pediatric Mobile Dental</li> <li>- Sealant</li> <li>- Adult Mobile Dental</li> </ul> <p><i>Maternal, Child &amp; Family Health Access to Care</i></p>	<p>Sealant and Tele dentistry CHIP CORE Public Health</p>	<p>The JCHD Pediatric Dental Program began the school year at the Sunrise School on September 5 and provided services to 21 students and provided 225 procedures while at the Sunrise school. The pediatric mobile dental unit then had a repair on the generator and moved to Grandview school system on September 19 where they provided services to 33 students and that included 328 procedures at the school system.</p> <p>The agency received the new contract for Improving Oral Health School-Based Sealant and Education Program that started on September 1, 2023 and goes through August 31, 2024 in the amount of \$18,400.00. The purpose of this contract and project is to promote and provide education and outreach for the importance of dental sealants and services in Jefferson County via a school-based dental sealant program to high-risk children and to collect data for integration into the electronic medical report. The required</p>

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		<p>deliverables for this program are to develop, implement, educate, operate, provide services and report to MDHSS on the progress of the school-based dental program in Jefferson County. This contract will allow our Pediatric Dental Program to continue to purchase supplies and equipment needed to provide dental services including sealants. This contract also helps to fund promotion and outreach for this dental program.</p>
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